

## PHYSICAL ACCESS

We are in an old and listed building which, regrettably, means that three rooms in the Merchant's House cannot be accessed by wheelchair users.

Please see below for details about access to the various areas of the Museum:

**River Gallery, Underloft (including Shop), Tea Room and Garden** – access for wheelchair users is available to these areas but please note that there is a slight incline along the path from the gate to the main visitors' entrance. There are no steps.

**Sail Loft** – there is a lift from the River Gallery to the Sail Loft. In the case of breakdown, emergency evacuation or power cut the lift will not be in operation. There is no alternative other than the stairs, so visitors **must not** use the lift unless they can get down the stairs (with help if needed).

**Merchant's House, first floor** – access from the Sail Loft is via a short and steep set of stairs.

**Merchant's House, ground floor** – access from the Tea Room is via a short and steep set of stairs. Wheelchair access using a portable ramp may be available on request. We will do our best to accommodate you, but please note, there may not be a volunteer on duty who is able to lift and put the ramp in place.

**Alternatives** - we are in the process of providing alternative means of exploring the Museum using touch screens and videos. We do have several inexpensive Museum publications which are available from the Museum Shop and provide information about much of our collection and displays.

**Toilets** – a disabled access toilet is available, however please note that there may not be sufficient space to manoeuvre large motorised wheelchairs.

**Parking** – there is some parking in the road including a section with double yellow lines available to blue badge holders. Sorry, but as this is a public road, we have no means of reserving this space.

Public car parks can be found on the Quay and in Holman Way. The Quay carpark is more expensive but closer to the Museum.

**Lunchtime Lectures** - We can accommodate wheelchairs at these lectures. Please email [info@topshammuseum.org.uk](mailto:info@topshammuseum.org.uk) to reserve a space. Our website has details of dates and speakers.